



YOUR EVENT.  
OUR MEDICAL TEAM.

*Event Medical Services*



**crowdRx**  
A Global Medical Response Solution



# YOUR EVENT. OUR MEDICAL TEAM.

## RELIABLE EXPERIENCE

Across the nation, CrowdRx is unmatched among healthcare providers in providing event medical and incident management experience. When seconds count, having dependable professionals on your team makes a difference. That is why some of the world's most recognizable sports and entertainment venues, festivals, and brands rely on CrowdRx.

Our on-site medical service delivery experience is wide-ranging, from single EMT coverage for smaller private events to complex EMS deployments with dozens of resources to include stand-by ambulances and helicopters, response teams on foot, bike or medical carts, staffing for first aid clinics, and event command and control activities. CrowdRx has the expertise and resources to provide professional site-based services designed to limit customers' liability and satisfy the most customized needs.

## ELITE SERVICE

Every event is different, and we plan accordingly because we understand what is at stake. Our goal is to allow you to focus on your event and leave the emergency medical care to us.

With numerous operations and extensive reach across the United States, we can mobilize our teams and customize our solutions to operate at any event. We resource qualified personnel who plan for your event and are familiar with each venue or the athletes they will support. During your event, CrowdRx teams deliver a level of service that far exceeds expectations and regulations. CrowdRx also provides concierge services, staffing yachts and private jets for travel to remote areas.

From full-scale disaster response deployments covering large geographies to single site incident management and control, our team is up to the challenge and able to deliver the expertise you expect. We work best when planning for the worst.

## HIGHLY SKILLED PERSONNEL

We specialize in giving our teams the best training and tools to serve our clients. We train our personnel using programs recognized as the benchmark for how responders and communities can work effectively together to manage events.



## WE OFFER A VARIETY OF OPTIONS TO HANDLE ANY SIZE EVENT.

- PROFESSIONAL SPORTS TEAMS (NFL, MLB, NBA, WNBA, NHL)
- CONCERTS AND CONVENTIONS
- RACES AND COMPETITIONS
- MUSIC FESTIVALS
- UNIVERSITY ATHLETICS
- MAJOR SPORTING EVENTS

We make sure each team member is ready for your event through:

- Standardization of protocols and procedures
- Quality equipment inspections
- Approved ongoing training and drills

We routinely evaluate skills through assessments, certifications and specialized training such as National Incident Management System (NIMS) Training. NIMS focuses on preparedness, communications and information management, as well as resource management and scene command. Our team uses these trainings to optimize response care at every venue, as well as to coordinate safety teams, ambulance service, towing and vehicle maintenance, firefighters and all related response partners.



- RAMPART travels as a 53-foot tractor trailer plus additional support vehicles and smaller trailers
- It is a 1,000-square-foot medical care trailer, equipped and staffed to manage minor to severe emergency medical conditions
- It is completely self-sustaining for the first 72 hours using generators or local shore power
- Emergency medical supplies travel with the fleet
- It includes fifteen beds total, four with critical care capabilities. Expandable Western Shelter tents can significantly enhance surge capability

## EXPERT PREPARATION

In preparation for large or high-profile events, we work with event leaders and staff to create an Event Operations Plan (EOP). For these larger events, CrowdRx begins deployment planning months in advance with the command staff and finalizes the plan in conjunction with law enforcement and fire department partners and venue staff leading up to the event.

We work with you to develop a dedicated, customized data reporting platform for your event. With this data software platform, caregivers are able to log their information for all patients in real-time, giving the venue and command staff full and immediate visibility.

## MOBILE MEDICAL SOLUTIONS

Whether there is a hurricane, tornado or an act of terrorism, you must be prepared to provide continuous medical care. When infrastructure is damaged or capacity diminished, the need for surge relief is immediate and may last for weeks. CrowdRx's RAMPART, a mobile emergency room that provides immediate access to critical care, is the solution.

This versatile unit is primarily used for major event coverage but can also be used to temporarily replace or supplement a hospital emergency department. It provides robust medical care at the site of a disaster or major event. CrowdRx's RAMPART capabilities include:



## CONTROLLED AND CONFIDENTIAL CARE

When an incident occurs, CrowdRx brings together first response, fire response, hospital care and secure transport services in a coordinated and controlled method that protects patient confidentiality and our clients.

CrowdRx is adept at using in-field hospital care to manage trauma and orthopedic needs for paddocks and team areas. Our event medicine programs, EMS care and transportation solutions sets us apart as a partner that can deliver multiple needs on a scale that no other provider can boast. If needed, our capabilities also extend to first aid station management for employees or fans. We equip our medical personnel with tablets that run our supply and resource management technology platform. At any point during an event, we know the treatment trends and details at all first aid locations. If one area is seeing an increased utilization, we can adjust staffing and supplies mid-event to ensure attentive care.

We also understand how important confidentiality is when working with highly visible and well-recognized individuals. Our VIP concierge medical services and non-disclosure agreements will protect your athletes, performers and any other guests from unwanted release of important and confidential information. We firmly follow all medical privacy laws.

## PARTNER WITH US

We're ready when you need us. From high school activities to major sporting events, music festivals, marathons and concerts, CrowdRx is ready to send an ambulance crew or an individual paramedic or EMT to your event.



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